

NetTeller Internet Banking

Online Security

Town-Country National Bank's Online Banking product is NetTeller. NetTeller is a product of Jack Henry and Associates.

Security for the NetTeller system consists of multi-level controls throughout the product as well as the NetTeller Data Center.

The NetTeller Data Center operates in a physically secure, controlled access environment. Access to the NetTeller Data Center offices is controlled and logged by electronic access systems. The hardware and software operations at the NetTeller Data Center are located in a secure, access controlled computer room.

The NetTeller product requires customers to use a secure browser, incorporating Secure Socket Layer (SSL) encryption to establish a connection to the login screen. The system requires 128-bit encryption.

Intrusion monitoring is done on a 24x7x365 basis. This process is outsourced by Jack Henry and Associates to a leading security provider with immediate response capability. The bank receives monthly reports that relate to the security monitoring.

Browser Recommendations

To ensure optimal security and access to all features in our online banking product, we recommend using one of the following browsers:

Windows Users

1. Internet Explorer 7
2. Netscape 7.x

Macintosh Users

1. Netscape 7.x

How do I tell if the site I am on is secure?

Once you get to the site, the Web address will begin with https: ('s' for secure). The locked padlock at the top or bottom of the browser window will confirm the site's increased security. For more details about the encryption status of the page when it was received, click the lock icon.

Important: The lock icon only describes the encryption status of the page while your computer was receiving it.